An Equal Opportunity Provider & Employer

A Touchstone Energy® Cooperative P.O. Box 278, WaKeeney, KS 67672 800-456-6720 www.westerncoop.com

www.facebook.com/WesternCoopElectric

WESTERN COOPERATIVE ELECTRIC

NEWS

Western Cooperative Electric, Inc.

ESTERN

WESTERN CO-OP

ELECTRIC

Board of Trustees

Craig Crossland President Terry Hobbs Vice President

Richard Schaus Secretary-Treasurer

Landon Heier Trustee Frank Joy Trustee Marvin Keller Trustee Nick Zerr Trustee Susan Rohleder Trustee Dale Weinhold Trustee

General Manager

Tom Ruth General Manager

Contact Us

635 S. 13th Street P.O. Box 278, WaKeeney, KS 67672 785-743-5561 FAX: 785-743-2717 www.westerncoop.com

Like us on Facebook

Be sure to LIKE us on Facebook! Just go to www. facebook.com/



WesternCoopElectric to find co-op news, energy tips, photos from co-op events and more!

Sunflower Prepares for Summer Peak Conditions

Summer did not officially arrive until June 21, but Mother Nature doesn't adhere to the calendar in Kansas. We have already seen a wide range of temperatures, with some areas of the state reaching or nearing 100 degrees as early as May.

High temperatures increase electric demand when electric consumers crank up air conditioners to stay cool. In recent reports, the North American Electric Reliability Corp. (NERC) and the Federal Energy Regulatory Commission (FERC) said these high temperatures, combined with other conditions, could lead to an unstable electric supply during peak summer conditions. Other conditions include widespread droughts, which increase electricity demand for irrigation; the growing possibilities of extreme weather events; naturally diminished wind energy output during hot days; and rail shipping interruptions

and export issues for coal deliveries to power plants.

The reports by NERC and FERC indicate that the Southwest Power Pool (SPP), the regional grid operator that manages the transmission grid in 14 states including Kansas, is included in the areas of elevated risk for summer reliability issues.

While the recent reports by NERC and FERC were not optimistic news for electric utilities — like Western Cooperative and our wholesale power and transmission supplier Sunflower Electric Power Corp. — meeting electricity demand is always at the forefront of operational and financial strategies. Sunflower continually evaluates anticipated electric demand and takes strategic steps to meet the typical energy demand of electricity consumers served by its six-member distribution cooperatives and the energy demand in energypeaking situations, such as very hot summer days.

The recent reports underscore the importance of Sunflower's balanced generation resource portfolio and

Continued on page 12D ►



Sunflower Electric's Holcomb Station is a coal-fired power plant that provides essential baseload generation.

Sign Up for SmartHub!

Life is fast, and it can be hectic, but paying your bill doesn't have to be complicated. With our SmartHub web and mobile app, it won't be. We wanted to take the opportunity to give you some valuable information regarding SmartHub.

Home	Billing & Payments +	My Profile +	My Usage 👻	Notifications -	Contact Us +				Have a	Question? Get Help. »
Quick Links		View and Manage My Usage					Communication / Alerts			
Accounts View Billin View Usa Report An Get Help Instagram	II Ity Registered Ig History 20 Issuellnquiry Cooperative Electric			Key Features Analyze and underst back. Create and track a me high utility bills.	anagement tools! Land usage trends to find with anthly budget to avoid unce to time to compare difference to Start Now a	pocled		,		
App	Store	Account Ov	erview		Next Dc 04/25/2		Amount		1:11 Western Dooper Report an	
ind us on I					toount ESTERN COOP - EAST		1	Amount \$87.89	News Facebook Ter	
El Like Pag Billing & I	• Payments My Profi	e My Usage	Notification	s Contact Us	0	V. (M. C.)			ACCOLUNT OVERWERN \$121.30 Bit date on \$10220 142 days). Contrast Mar 30, 2020 22.0024 PM	Pay
									uskos ovskonov	
									40000	400 500 400 025 WMh



PAYMENTS



Smart COMMUNICATION





What Is Smarthub and What's in it for You?

You may have heard about SmartHub, our innovative tool for account management, but what can it do for you? SmartHub can help you take control of your account like never before.

SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, contact customer service and get the latest news.

As soon as you log in, you'll be able to view your billing history and make a payment with just a couple of clicks. You'll be able to see your current bill, along with bills from the previous months.

Making payments through SmartHub is fast and easy. The first time you make a payment either through the web or your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will be more simple. You'll also be able to see important notices with SmartHub. You'll be able to select how you want to be notified about your bill, including email and text messaging.

Reporting an issue is a snap with the SmartHub mobile app. Just let us know about the issue with your fingertips. You can also contact us with any questions you may have. You can now contact us at any time from anywhere.

Locating Your Account Number

You can find your account number on the top right of your bill. You will need this to log in to Smarthub the first time. Still having problems locating your account number? No problem. Call Western's office 800-456-6720, and our member services representatives will assist you.

How Will You Register for Smarthub?

► When you get to the SmartHub login screen, click the **NEW USER.**

SMART MANAGEMENT. SMART LIFE. SMARTHUB.

On the go and in control ... Manage your account like never before.

- SIGN-UP TO ACCESS OUR SELF SERVICE SITE link at the bottom of the screen.
- Use your account number to register online for SmartHub.
- After you have successfully registered with SmartHub, you'll be emailed a temporary password to login for the first time.
- The first time you log in, you'll be asked to create your new password.
- At the end of the registration process, we encourage you to select our

GN

paperless billing option so you can receive your new bill immediately, no matter where you are at.

Where You Can Get Your Questions Answered?

If you have any questions or issues with the registration process, you may contact us by sending an email to western@westerncoop.com or calling 800-456-6720. We will also have answers to frequently asked questions at westerncoop.com/smarthub.



Scan the code with your phone's camera to download the SmartHub app.



SIGN UP for SmartHub and earn a \$5 bill credit!

SIGN UP for paperless billing for another \$5 bill credit!

Receive \$10 in bill credits for saving yourself time, money and the environment.

ESTERN OOPERATIVE

Visit WesternCoop.com and click on the SmartHub login button or call our office 785-743-5561 to register.

Sunflower Prepares for Summer Peak Conditions

Continued from page 12A ►

calculated operating strategies. Sunflower's fueldiverse generation fleet — which includes coal and natural gas units, as well as energy contracts for wind, solar and hydro serves as a hedge



Railroads are struggling with labor shortages hindering their ability to fulfill coal deliveries to Holcomb Station.

against rising prices of a particular fuel resource. For example, the price of coal is very stable compared to the volatility of natural gas pricing and is an effective hedge against the price of market energy, which is usually correlated to the price of natural gas. The coal-based Holcomb Station remained a reliable and cost-effective generation source during Winter Strom Uri in 2021.

Coal deliveries have been impacted by railroad staffing issues and Sunflower is re-evaluating how to deploy Holcomb Station to capitalize on its benefits during summer peak conditions. Sunflower proactively purchased more market energy products to guard against possible exceptionally high prices this summer and continue its mission of providing reliable energy to its member-owners at the lowest possible price.

"There are a lot of variables intrinsic to supplying reliable energy as economically as possible, but we are analyzing future scenarios to best prepare for possible unusual summer conditions," said Corey Linville, Sunflower's vice president of power supply and delivery, "We believe we have a strong operating and financial hedging plan in place to help guard against electric interruptions and high cost spikes."

The SPP is also modifying its strategies to fortify the electric grid during extreme conditions. The SPP requires its member utilities to have fuel resources that equate to 12% more than their annual peak load requirements, but Winter Storm Uri revealed potential issues with available capacity during such events. Some of these issues are associated with forced outages, as well as electric generating resources that have fuel supply issues, such as natural gas, during these times. The lack of availability of energy from renewable resources is also an issue. The summer of 2021 experienced several periods when the reliability margin (difference between available capacity and load plus contingency reserve requirements) in SPP dropped below 20%.

It will take several years to fully implement SPP's new supply adequacy rules and for load serving entities to firm up existing capacity and procure any needed new capacity to comply with the new rules. In the meantime, SPP will, at times, continue to operate with a relatively low-reliability margin.

"The electric industry is ever evolving," said Stuart Lowry, Sunflower's president and CEO. "The regional energy market brings many benefits but also many new challenges, including the risk of generation resource and operational decisions made by other utilities. Our members and those they serve can have confidence that we will analyze and respond to these risks with their best interests in mind."

Western Welcomes Devin Brown

DEVIN BROWN

has joined our Plainville crew as a fourth-year lineman apprentice. Originally from the Rooks County area, Brown attended Rocky Moun-



Devin Brown

tain Line School in Colorado Springs after high school. Brown started his career working for a contracting service, and for the past two years, has worked as a lineman for Sunflower Electric.

Brown likes to do anything outdoors when he isn't working, including riding motorcycles.

"I am happy to be back in the Plainville area and part of Western Co-op," said Brown.

ENERGY EFFICIENCY Tip of the Month

The combined use of large appliances like dishwashers, clothes dryers and washing machines account for the largest percentage of electricity use in the average U.S. home. Take small steps to save energy. Only run full loads in the dishwasher, and thoroughly scrape food from dishes before loading. Dry towels and heavier cottons separate from lighter-weight clothing, and clean the lint screen after every use. Wash clothing in cold water to save energy used to heat water.

SOURCE: ENERGY INFORMATION ADMINISTRATION AND DEPT. OF ENERGY